



Okehampton District Community Transport Group

Newsletter 27

100 Club

Thank you for your support, in the year to October 2012 we raised £1049 which is a great help to ensure our scheme can continue to offer as many people as possible the services they require.

Congratulations to the winners of our recent draws - Thank you for your support. You can join the 100 Club at any time during the year, just send a cheque, payable to ODCTG for £12 to me at the address below.

January

1 st	Mrs Diane Grierson, Okehampton
2 nd	Mrs Jean Charnauld, Moretonhampstead
3 rd	Mr K Jeffery, Okehampton

February

1 st	Mrs Mary Smale, Okehampton
2 nd	Mrs Rosemary Palmer, Okehampton
3 rd	Mrs Sheila Mullett, Winkleigh

Newsletters

With the increasing costs of printing and postage, if you or your family have an email address, please let us know so that we can send information to you electronically to cut down on our costs. Thank you.

Saturday Trips (Ring and Ride Bus plus Peugeot when numbers require)

6 th April	Totnes	£11/15
13 th April	Sidmouth	£11/15
20 th April	Cornish Market, St Austell	£12/16
27 th April	Endsleigh Garden Centre, Ivybridge	£11/15
4 th May	NO TRIP - BANK HOLIDAY	
11 th May	Green Lanes, Barnstaple	£11/15
18 th May	Boscastle	£12/16
25 th May	Lifton Farm Shop & Roadford Reservoir	£9/13
1 st June	Dartmoor Inn, Merrivale (no w/c access)	£10/14
8 th June	The Donkey Sanctuary, Sidmouth	£11/15
15 th June	Exmouth	£10/14

Trips with the Peugeot

Please let us know if you have any special requests for trips.

Provisional dates and destinations, subject to bookings:

Monday 15 th April	Drakes Circus Shopping Centre, Plymouth
Friday 26 th April	A la Ronde, Exmouth (National Trust)
Thursday 9 th May	Lost Gardens of Heligan
Tuesday 21 st May	Widemouth Bay (Black Rock Café)

Drivers

We welcome Brent Turner-Oxenham from Winkleigh to our team of drivers. We are always looking for new drivers to join our team, we particularly need drivers who are willing to undertake wheelchair training to drive our two wheelchair accessible vehicles which are being kept very busy. Please contact the office if you would like to know more. We would like to recruit drivers in Okehampton and Chagford areas to help with the increasing demand on our services.

West Devon Citizens Advice Bureau

Ockment Centre, North Street, Okehampton - Open Tuesday, Wednesday and Thursday 10am - 2pm

Drop in or ring 08444 111 444 during these hours

Home Visiting Service available for housebound, vulnerable, frail, living in West Devon, suffer illness or have work/caring responsibilities, no transport. Home Visiting Officers provide help and advice on a wide range of subjects: Benefit checks and assistance with claiming benefits (including Disability Living Allowance and Attendance Allowance), Advice to Carers, Referral to Specialist Agencies, Advice regarding Money/Housing/Family/Relationships/Employment problems, Generalist advice on any subjects. Telephone 01837 52105

Trussell Trust Christmas Box Appeal

Chrissie Taylor will be collecting items throughout the year for next years' appeal. If you have any spare shoeboxes they would like them, particularly if they could be covered in pretty Christmas paper. The items they particularly request are: knitted hats, mitts and scarves for all ages from babies, through all the children's sizes to adults men and womens; small paper pads; combs; toothpaste; flannels; rubbers and pencil sharpeners; pencil cases (bought or home made). If you contact us we are happy to collect.

PALS: The Patient Advice and Liaison Service for Devon, Plymouth and Torbay

Need advice? Worried? Concerned? Have a compliment or complaint? We are here to help with health and related social care issues. Call 0300 123 1672 or 01392 267665 or 01752 435204 or text us on 07789 741099 Our opening hours are 9 - 5 Monday to Friday. Email: pals.devon@nhs.net or complaints.devon@nhs.net Many problems, upsets or concerns can be dealt with locally and quickly by identifying the problem and trying to resolve it. You can speak to any member of health and social care staff straight away, wherever you are, or contact the PALS team. We can help patients, their families, carers and NHS staff by providing **free confidential** advice when you: want help to sort out a problem; have concerns, complaints, questions or suggestions about your local NHS services, including pharmacies, opticians, dentists, GPs; need someone to listen to you and treat you with respect and sensitivity; want to meet someone face to face; want to raise issues so that things improve and it doesn't happen to others. The team want to hear when things are worrying or disappointing, so that services can learn and improve. **IMPORTANT** Raising a concern or a complaint will not negatively affect your healthcare in any way. All issues are taken seriously. For more information on local services www.devonpct.nhs.uk

Community Transport Awards 2013

Every year, Devon County Council honours the excellent work carried out by people in the Community Transport sector within the county in recognition of their outstanding service, commitment and contribution. In 2012 we celebrated as Alan and Lin Perrott received an award. You are invited to nominate your Community Transport heroes. Nominations must be received by Monday 15th April. The categories are:

1. Best contribution to the local community - group
2. Community transport volunteer - 6 individual awards available
3. Employee of the year
4. Outstanding lifetime contribution. Full details are available at www.devon.gov.uk/community_transport or ask the office to print you a copy of the nomination form.

Website

Please see our website at www.odctg.co.uk for up to date information, photos and more.

Legacy

If you have had good service, please remember us in your will. Thank you.

Registered Charity No. 1024617

**Sue, ODCTG, Railway Station, Station Road, Okehampton, Devon
EX20 1EJ 01837 55000**